

(a) 24x7 custom clearance facility has been implemented at all custom formations to avoid any supply chain disruption. (Instruction No.02/2020-Customs dated 20.02.2020) ( <https://www.cbic.gov.in/resources/htdocs-cbec/customs/cs-instructions/cs-instructions-2020/cs-ins-02-2020.pdf>)

(c) All customs formations have been asked to show greater sensitivity in dealing with cargo from affected areas, condone the delay in filing import declarations and waive the late filing fees in genuine cases. (Chairman's letter No.03/CH(IC)/2020 dated 24.02.2020).( <https://www.cbic.gov.in/resources/htdocs-cbec/chairman-newsletters/Newsletter24feb2020.pdf>)

(e) A nodal officer has been designated in each customs zone of India who can be approached for any issue pertaining to clearance of cargo. List is available on CBIC website.( <https://www.cbic.gov.in/resources/htdocs-cbec/CBIC-Customs-Nodal-Officer-Covid-19.pdf>)

(f) To minimize human interface and maximize social distancing, the OOC (Out of Charge) work, so far performed by an officer, has been assigned to the EDI system. The machine-based automated release of import consignments has been launched throughout India on 05.03.2020. (Circular No. 15/2020-Customs Dated 28.02.2020).( <https://www.cbic.gov.in/resources/htdocs-cbec/customs/cs-circulars/cs-circulars-2020/Circular-No-15-2020.pdf>)

(g) Shipping Lines have been asked not to levy detention charges on containers held up for reasons attributable to lockdown measures. (DG Shipping Order no. 07/2020 dated 29.03.2020).( <https://www.dgshipping.gov.in/writereaddata/News/202003290137384948107Advisoryonnon-chargingofcontainerdetentionchargesonimportandexportshipments.pdf>)